### Automotive Aerosol Field Testing Interview MERCERS-BENZ Date User Owner / Manager Interviewer Product LD. 8/3/04 KEN 1-lASKER BED CHEER SELY Type of Cleaning Performed -(Circle One Only) General Purpose Degreasing Brake Cleaning Engine Degreasing Carburctor & Fuel Injection System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage MOC BRAKE CLIMA 9-4 CANS KEN 2-CAUS Question User's Response Did it clean sufficiently 465 Did you like the delivery rate 465 Did you like the delivery pattern 465 Did it dry sufficiently 465 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) NO Did the product have a smell 465 Did it have an objectionable odor NO Did it leave an unacceptable residue NO Did it have too much foam NO Cleaning versus current product. (Temble, almost as good, as good, better) ALMOST AS GOOD Did you use more volume than your current cleaner NO Did it take longer to clean NO Did you like the product NO Would you buy the test product NO Would you buy the test product for home or personal use NO Would you buy your current product for home or personal use 465 Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product 465

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Type of Cleaning Performed (Circle One Only)  General Purpose Degressing  Brake Cleaning Engine Degressing  Current Product Current Weekly Usage Mo. Mech. Using Product MEM  Question  User's Response  Oid it clean sufficiently  Oid you like the delivery rate Oid you like the delivery pattern Oid it adversely effect substrates netals, plastics, painted surfaces, etc) oid it leave an unacceptable residue oid it have too much foam  Reaning versus current product.  ALMOST AS GOOD  ALMOST AS GO	Date	User	1 1	Owner / Manag	er	Interviewer		Product LD.
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Type of Cleaning Performed (Circle One Only)  General Purpose Degreasing  Brake Cleaning  Engine Degreasing  Current Product  Current Weekly Usage  No. Mech. Using Product  Test Product Weekly Usage  No. Mech. Using Product  Test Product Weekly Usage  No. Mech. Using Product  Test Product Weekly Usage  Did it clean sufficiently  Ges  Did you like the delivery rate  Ges  Did it was afficiently  Ges  Did it sufficiently  Ges  Did it sufficiently  Ges  Did it also suffices substrates (metals, plastics, painted surfaces, etc)  Did it have an objectionable odor  Did it leave an unacceptable residue  Did it leave an unacceptable residue  Did it leave so much foam  Cleaning versus current product (Terrible, almost as good, as good, better)  Did you use more volume than your current cleaner  Did you like the product  Would you buy the test product  Would you buy the test product for home or personal use  Would you buy your current product for home or personal use  Would you switch to the test product  Would you switch to the test product	Product LD.	
Circle One Only    General Purpose   Brake Cleaning   Engine Degreasing   Carburetor & System     Current Product   Current Weekly Usage   No. Mech. Using Product   Test Product     Current Product   Current Weekly Usage   No. Mech. Using Product     Current Product   Current Weekly Usage   No. Mech. Using Product		
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User Comments WES  User Comments WES  CLEANTING		

Date	User	Owner / Manager	Interviewer	Product LD.
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	Type of Cleanin (Circle On	· Control of the cont	
General Purpose Degrensing	Brake Cleaning	Engine Degreasing	Carburctor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MISC	2-4 CANS	JR4	4-CANS

Question	User's Response
Did it clean sufficiently	465
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	965
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NG .
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOWD, OR ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	4ES
Would you buy the test product	1843E
Would you buy the test product for home or personal use	4 11
Would you buy your current product for home or personal use	46S
Would you switch to the test product (if less expensive, if more expensive)	MAYISE
Could you clean adequately if you had only the test product	46S

User Comments  - GUCKISCO	6000	on	DUST -9-	BRAKE	FLUED	
Manager Commo	ents					

Date	User	Owner / Manager	Interviewer	Product LD.
8/3/04 5	SCOTT	Tribe NEW LUTY	Ja. 4	RED CABEL SON

	Type of Cleani (Circle O		
General Purpose Degrensing	Brake Cleaning	Engine Degreasing	Carboretor & Foel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MISC	2-4 CANS	Scott	2-CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	NC
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NC .
Did the product have a smell	465
Did it have an objectionable odor	465
Did it leave an unacceptable residue	445
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERREBLE
Did you use more volume than your current cleaner	465
Did it take longer to clean	465
Did you like the product	INC
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments UAPORS	TRATTATED	Sec.7	-1~10	He	CONTRAT	Berce	7657	
								_
Manager Commer	ots							8
					-			nterior.

		Owner / Manag	ger	Interviewer		Product LD.	
1/34/04 36505		NICK	4	ON ZAJA	DEC	REDCHERA SE	
			aning Perfor	med			
		(Circk	One Only)				
General Purpor Degreasing	se )	Brake Cleaning	Fn	gine Degreasing	Car	buretor & Fuel Injection System Cleaning	
Current Produ	et Cum	rent Weekly Usage	No Mark	Using Product	I T. I P		
CRC BRAKE		- CANS	No. Medi			roduct Weekly Usage	
					1.00		
Ques	tion		τ	lser's Respon	150		
Did it clean sufficier	atly	465					
Did you like the deli	very rate	905					
Did you like the deli	very pattern	465					
Did it dry sufficientl	у	465			Visit.	- Pas	
Did it adversely effe	ct substrates	75	in the second				
metals, plastics, pai	nted surfaces.	etc) NO		W.			
Did the product have		NO				107-0-	
Did it have an object		NO		-	_		
Did it leave an unac		e NO					
Did it have too much	-	NO					
Cleaning versus curr		140		-			
(Terrible, almost as go	od, as good, bet	ter) ALMOST	AS 600	NATAS	100	AS WHETE C	
Did you use more vo			no win	V. 1101 13	6XXX	225 WHERE C	
current cleaner	The second secon	NO					
Did it take longer to	clean	465					
Did you like the pro		4CS, OK					
Would you buy the t							
Would you buy the t		NO					
home or personal us	e Production	NO					
Would you buy your		ct	10.000			18 C	
for home or personal		465					
Would you switch to	the test produ	d					
(if less expensive, if	more expensi	ve) NO	or here years and the				
Could you clean ade	quately if you	had		*			
only the test product	2	4ES					

Date	User	1 (	Owner / Manage	T	Interviewer		Product LD.
1/21/04 =	56505	NI	CK	J	ON ZAVA	DIC	RED CHEEN S.
			Type of Clean	ing Perfo	rmed		
				One Only)			
	eral Purpose egreasing	В	rake Cleaning		ngine Degreasing	Cart	metor & Fuel Injecti System Cleaning
Comm	ent Product	Comment	U. A.L. VI	N. N		In	-
	RAKE CLEAN		Veekly Usage CANS		Using Preduct		oduct Weekly Usas
LALA	TENEL CLEANI		CANS	96	Sus	1 /	CAN
	Question			1	User's Respon	se	
Did it clean	sufficiently	_					
	- Carrieronity		465				
Did you lik	the delivery rate		PASA TAN				
Did non tile	e the delivery patte	_	405			-	
	15757	an.	4ES				
Did it dry s	ufficiently	- 7	465			7	
Did it adve	rsely effect substra	tec	75				
(metals, pla	stics, painted surfa	ces etc)	NO				
Did the pro	duct have a smell		NO				THE REAL PROPERTY AND ADDRESS OF THE PERTY
	an objectionable o	dor				_	
	an unacceptable re		NO				
	too much foam	SICIO	The state of the s				
			NO				
(Terrible als	ersus current produ most as good, as goo	d hotter	Acces	10 00	n/		4.
	more volume than		ALMOST	73 600	OD NOTAS	6000	AS WHERTE C
current clea	mer	. , , , ,	NO				
Did it take	longer to clean		465				
	e the product		4CS, OK				
	buy the test produc	<b>*</b>	NO				
	buy the test produc		740				-
home or pe	rsonal use		NO		+		
Would you	buy your current p	roduct		10.000			
	r personal use		465				
	switch to the test p		Name of the last o				
(if less expe	ensive, if more exp	ensive)	NO				
only the tes	clean adequately if	you had	465				
only the tes	st product		465				
User Comm							
WORKE	P OK 1 B	WI C	1111776 C	AN OI	= CYBCR	SOU	1 work
BETTE	NETGHON	a un	K AS a	ice e	is cre 3	RAKE	CLCAN
		-					
	omments						

Date	ate User		Owner / Manager	wner / Manager Interviewer			
6/03 B	SECHANTE	- 0.4-2	74600	For Zavar	Product LD.		
	-		T				
1				ning Performed One Only)			
	eral Purpose egreasing		Brake Cleaning				
-	ent Product	I o		- Contract of the Contract of			
	CON-CHLORA		Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage		
SRAIC	CLEANER.	×I					
1000	Question			User's Resp	oonse		
Did it clear	sufficiently		NO Trest				
Did you lik	e the delivery ra	te		18 LOCK TO	CERT WORKERS		
Did you lik	e the delivery pa	ittern	OK CTORN				
Did it dry s	ufficiently		4	1	KE I'M NEGAGA.		
Did it adve (metals, pla	rsely effect substantics, painted su	trates	NO.	ware agree	NO SE NOOPE		
Did the pro	duct have a sme.	11	NO				
	an objectionable		NO				
Pid it leave	an unacceptable	residue	NO				
	too much foam		465				
Cleaning w	ersus current pro	duct.	70-7				
Terrible, all	nost as good, as g	ood, better)	TERRIBLE				
Did you use current clea	more volume ti mer	an your	465				
Did it take	longer to clean		YES				
	c the product	1717	NO				
Would you	buy the test proc	luct	140				
Would you	buy the test proc	luct for					
nome or pe			NO				
would you	buy your curren	t product	40				
Would you	personal use switch to the tes		730				
if less evae	asive, if more e	t product	/-				
Could you	clean adequately	if you had	MC				
only the tes		ii you nad	MC				
Jser Comm △270	ents NET USO	FR	Brakes, M	RAKE FOR			

Date	User	Owner / N	<b>I</b> anager	Interviewer	Product I.D.
1407/1	COLARD & MAG	1 Hougho		Jan Zava	Troudet L.D.
		т.			THE CONTRACT CONTRACT
		Туре	of Cleaning (Circle One	Performed	
	eral Porpose egreasing	Brake Cleanin	B	Engine Degressing	Carburetor & Fuel Inject System Cleaning
	ent Product	Current Weekly Usag	e No	Mech. Using Product	T
KE BANG.	Par Comment	4-00-05/000		-7074 C.	Test Product Weekly Usage
Otel	LECHI		-7. 1		10 CANIS
	Question	9 7 247		User's Respon	ise
Did it clear	sufficiently			•	
		NO:	NOT ON	GREASE OR	BROWNE
Did you lik	e the delivery rate	CONTRACT OF		THE OF	MAKED
Did you lik	e the delivery patte	STD .	10-14 4		
Did it dry s		140%	1161		
		NO CO	stanter T	* 7	
Did it adve	sely effect substra	tes			
metals, pla	stics, painted surfa	ices, etc) 1/0			
old in house	duct have a smell	NO			
Nu it nave	an objectionable o	dor NO	111111111111111111111111111111111111111	19 Horaco 197	
	an unacceptable re	sidue 1/4/0 72	REMSE		
	too much foam	YES.	-1-000		
leaning ve	rsus current produ	ct.	Waxen -		
hid you use	nost as good, as good more volume than	d, better) TERRZ	61.61		
urrent clea	ner volume man	965			
	onger to clean		Conga		
	the product	Mil	6.6-6 92	SH	
Would you	buy the test produc	t NO			
Would you	buy the test produc	t for			
ome or per	sonal use	A.C			
Vould you	buy your current pr				
Vould wor	personal use	NC	-		
f less expe	switch to the test pr nsive , if more exp	ensive) NC			
ould you c	lean adequately if	cusive) /40			
nly the test	product	NO			
SAM COMPA	COMMON COMMON BRAICE	975 FOR 13, 2 75 577 377 100	PAKE CINTE	1 (400 16 - E- 2 CLEANED T	Acafeses

Date	User	MORG		70 S	CEINCS			
-	IL Maria, est.		Owner / Manager Interviewer			Prod	uct LD.	
1071-	et alexidasti	SGREG	Likeway	-4-	· Zaumina	TI KARBA	Channel	
			Type of Class	ning Davis		65445-	ed in	
			Type of Clea	One Only)	rmed		,	
	eral Purpose	Brake	Cleaning		ine Degressing	Carburetor &	End T	
D	egreasing				and and	System	Cleaning	
Curr	ent Product	Current Week	by Floors	37. 34. 4				
CRC	289KC-113275	Current Week	iy Usage		Ising Product	Test Product We		
a Library	6: 28619	WARE-191	and 's	5- Lices	HUCS	to 15	CHAIS	
	Question			TI	nauta D			
	-			Us	ser's Respon	se		
Did it clear	sufficiently						-	
N.J VI	4 11	^	10					
ла you lik	e the delivery rate	5	66/05 00	2 40.25	27 /	894 GERER	2.0	
Did you lik	e the delivery patter			1,7000	5-6-6-511	VIT GERER	100 /x	
-	ufficiently	- 0	15.					
C. C. C. C. C. C.	1000		K					
id it adve	rsely effect substrate	es	100					
metals, pla	stics, painted surface		10					
	duct have a smell		WE AS /	Becce 1	CROCK!			
	an objectionable od				F Con	Noce Fork	5	
	an unacceptable re-		K MORN	444 W				
	too much foam	4		559				
leaning ve	ersus current produc	t.					-	
hid wou was	nost as good, as good	better) 7	RROBLE					
urrent clea	more volume than		er o		CONTRACT TRACES	a de la companya de l		
	onger to clean			was singe	PAT COTT	TNO		
oid vou lik	the product		DID NOT	Cach	4 (485)			
Vould you	buy the test product	M						
Vould you	buy the test product	N.						
ome or per	rsonal use	No	2					
Would you	buy your current pre	oduct						
or home or	personal use	196	5					
Yould you	switch to the test pr		edicardo — =				-	
onld you	nsive, if more experienced an adequately if y	nsive) No	<u>C</u> ,					
nly the tes	neednet	ou had	C.					
	Pidate						-	
ser Comm	ents							
	-							
lanager Co	mments							
Citt	Emillion CA 6 Augus Sinday	TOUTH 134	SER OSER	WHITEH	CAN 36	Brown WELL		
							Same	
-1012	BRIKE CO	e and inite	KAT BLOW	S CF 1	1:57 7	1135		
Auch	1200	- 17/1-1-1/2		0	4.01 5361	GREAG	6 00	
77.	KTOND . T.	al wor.	16 12.46	-CR IT	2475 0	1 Person		
						1015		

Date	User		Owner / Manager		Interviewer	Product LI	D.
1/2/89	tion many me	CH COL	46,00	J.Je	Laugh	Ve Kizer	/1/46
_			Type of Clear	nina Darfa		1/1	
			(Circle	One Only)	mea		
(	eneral Purpose Degreasing	B	rake Cleaning		ne Degressing	Carburetor & Fuel In	njecti
1				_		System Cleanin	g
	arrent Product	Current V	Veekly Usage	No. Mech. I	sing Product	Test Product Weekly Us	
LNIL	BARK Clique	1075	C1-28		PLAR DO	USED 3 CANS	sage
JOHNSO	the Bange Hours	Comme	a .			Cash of Carlo	_
	Question			Us	er's Respon	ise	
Did it el	ean sufficiently		OK NOT O	GEVATE:			
Did you	like the delivery rate	;					
Did you	like the delivery patr	tern	TOANTHE 1				
Did it da	y sufficiently		SLOW!		,		
metals,	lversely effect substra plastics, painted surf	aces, etc)	NC.				_
	product have a smell		NC				_
	we an objectionable		140				_
	ave an unacceptable	residue	465, 617	ica of			
_	we too much foam		462				_
Terrible,	versus current produ almost as good, as goo	od, better)	TERRIBLE				
Did you	use more volume the	m your	465				
Did it tal	ke longer to clean		405				
Did you	like the product		NO				_
	ou buy the test produ	ict	NO				
Would y	ou buy the test produ	ct for	C.C.				_
ome or	personal use		NO				
	ou buy your current	product					
or home	or personal use		NO				
if less e	ou switch to the test expensive, if more ex	pensive)	NO		ALC:		
Could yo	ou clean adequately in test product	f you had	NC				
	MET MEGRE	a≅€ u	u 17.4 6	ÉMERIC	HRANGE	CA BANKES	
lanager	Comments						

Date	User		Owner / Manager		Interviewer	r	Product I.D.
412	12 Chasis Timbres Co		14, MODICA SON ZAVADITA		7/_	The state of the s	
			Type of Clea	ning Perfe	rmed		
				One Only			
General Purpose Degreasing		Brake Cleaning	En	gine Degreasing	(	arburetor & Fuel Injec System Cleaning	
Cu	rrent Product	Current	Weekly Usage	No. Mech.	Using Product	Test F	roduct Weekly Usag
CNEN	COLIN	1-20	ANS PORPLET	4-60		1-0	414
	Question			U	ser's Respon	nse	
Did it cle	an sufficiently		NO.				
77.00	ike the delivery ra		NO.			-	
	ike the delivery pa	ittern	NO.		45.00		
Did it dry	sufficiently		NO.				
	versely effect subst plastics, painted su		NO.				
Did the p	roduct have a smel	ı	yes-		-		
	e an objectionable		NO.				
	ve an unacceptable	residue	YPS				- 1/2
Did it hav	e too much foam		Yes.	ar Liberton	The state of the state of		
leaning	versus current pro-	duct.	Touibl	ē.		100	
Terrible, a	almost as good, as go	ood, better)	1011101				
zurrent ch	se more volume th	ian your	Yes.		•		14
	e longer to clean		clean.	it di	D + 1		
No. Company of Frances	ike the product		NU.	17 67	on e	gov.	-
	u buy the test prod	nct	NO.				
Would yo	u buy the test prodersonal use		NO.				
or home	u buy your current or personal use		yes.				11
Vould yo	u switch to the test pensive , if more e	product expensive)	NO.				,
Could you	clean adequately est product	if you had	NO.				
iser Com	ments						
-				1.50			
							921
anager (	Comments						

Date	User		Owner / Manager	r	Interviewer	Product LD.	
2/11/82	5 10-917	GG	of AUDICA.	Var	ZAUROS		
		_	Type of Clea	ning Perfor	med		
				One Only)			
General Purpose Degreasing		Brake Cleaning	Carburetor & Fuel Inje System Cleaning				
Cur	rent Product	Current '	Weekly Usage	No. Mech. U	sing Product	Test Product Weekly Usa	
CAKA	CELLAS		SIMECH	4-6	Z I I I I	/-CONI	
	0 "						
	Question			Us	er's Respon	se	
Did it clea	n sufficiently		Ox				
Did you li	ke the delivery rate		110				
Did you li	ke the delivery patt	ста	NO				
Did it dry	sufficiently	-	NO				
Did it adve (metals, pl	ersely effect substra	ites		DIE HOS	ES GREA	54/611	
Did the pre	oduct have a smell		UES.				
Did it have	an objectionable o	dor	NO				
Did it leav	e an unacceptable r	esidue	ues				
Did it have	too much foam		ué S				
Terrible, al	ersus current produ most as good, as goo	d, better)	TERRIBLE				
Did you us current clea	e more volume tha	n your	455				
	longer to clean		1165				
	e the product		111				
	buy the test produ	ct.	20				
	buy the test produ		100				
nome or pe	rsonal use		20				
Would you	buy your current p	roduct	u= G			10	
or home o	r personal use		YES				
<b>уоша</b> уоц	switch to the test p	roduct	010				
ould you	ensive, if more exp clean adequately if	ensive)	170				
nly the tes		you nad	MADE				
Inc. C							
Jser Comm	icuts						
	-						
	omments						

General P Degrees  Current P		CLA	Type of Cl		IADIC	ABROSE CLEAN
Current P			Type of Cl		100000	
Current P			A pe of Ci	eaning Performed		-
Current P			(Circ	le One Only)	-634	
		В	rake Cleaning	Engine Degree	asing	Carburetor & Fuel Inject System Cleaning
ONKNOWA	roduct	Current V	Veekly Usage	No. Mech. Using Pro	duct Test	Product Weekly Usago
			STRECE	9-6		CAN.
Q	uestion		1	User's R	esponse	
oid it clean suff	iciently		1.2		Торошос	
oid you like the	delivery rate	c	NO			
id you like the			No		-	
id it dry suffici			A S S			
id it adversely	effect substr	ates	hir			
metals, plastics,	painted sur	faces, etc)	N.C.			
old the product loid it have an ob			No			
id it leave an u	_	and the second s	No			-
id it have too n		rosadao	Ves			
leaning versus errible, almost a	current prod	uct.	Territo	d e		
oid you use more	e volume tha	n your	V+ 5			17
id it take longer	r to clean		Vals			
id you like the			IVO	and the second		
ould you buy t			Nes			
ould you buy to me or personal	use	2002	NO			
ould you buy y r home or perso	onal use		4-5			*;
ould you swite less expensive	h to the test	product pensive)	Nii			
ould you clean a	adequately is	f you had	No			

Manager Comments

Date User			Owner / Manag	ger	Interviewe	г	Product I.D.		
		5 6	MY MONTA	)	FOR ZNAPTL		AGREN CHIM		
	neral Purpose	1	Type of Clo (Circl Brake Cleaning	eaning le One	Performed Only) Engine Degressing		Carburetor & Fuel Injecti		
	Degreasing	1					System Cleaning		
Cun	rent Product		Weekly Usage				t Product Weekly Usage		
UNKNOWN 1-2 CA			ans/usech	NS/MECH 4-6 V-CAN					
	Question				User's Respo	nse			
Did it clea	n sufficiently		Λc						
Did you lil	ke the delivery rat	te	1/1						
Did you lil	ke the delivery pa	ttern	IND						
Did it dry	sufficiently		· MO				*		
metals, pl	ersely effect substrastics, painted sur	faces, etc)	do	nt	care				
Did the pro	oduct have a smel	1	1	49					
	an objectionable		7	Ves	7				
	e an unacceptable	residue		VP	2				
Oid it have	too much foam			100	7		-		
Terrible, al	ersus current proc most as good, as go	od, better)	7	EVI	Me				
urrent clea	THE RESERVE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TW	an your	Y	12%	S-				
	longer to clean		1	100	7		-		
	ce the product			MO					
Vould you	buy the test produ	nct	11 1871	MO					
	buy the test produ	uct for		116					
	ersonal use		-	VU					
or home or	buy your current r personal use	product		V06	7		1		
Vould you	switch to the test	product		1					
fless expe	ensive , if more en	(product		MC					
ould you	clean adequately i	f you had		- [1					
nly the tes				W					
ser Comm	ients	15	not	40	od.				
lanager Co	omments								

Date User			Owner / Manag	ger	Interviewe	г	Product I.D.		
		5 6	MY MONTA	)	FOR ZNAPTL		AGREN CHIM		
	neral Purpose	1	Type of Clo (Circl Brake Cleaning	eaning le One	Performed Only) Engine Degressing		Carburetor & Fuel Injecti		
	Degreasing	1					System Cleaning		
Cun	rent Product		Weekly Usage				t Product Weekly Usage		
UNKNOWN 1-2 CA			ans/usech	NS/MECH 4-6 V-CAN					
	Question				User's Respo	nse			
Did it clea	n sufficiently		Λc						
Did you lil	ke the delivery rat	te	1/1						
Did you lil	ke the delivery pa	ttern	IND						
Did it dry	sufficiently		· MO				*		
metals, pl	ersely effect substrastics, painted sur	faces, etc)	do	nt	care				
Did the pro	oduct have a smel	1	1	49					
	e an objectionable		7	Ves	7				
	e an unacceptable	residue		VP	2				
Oid it have	too much foam			100	7		-		
Terrible, al	ersus current proc most as good, as go	od, better)	7	EVI	Me				
urrent clea	THE RESERVE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TW	an your	Y	12%	S-				
	longer to clean		1	100	7		-		
	ce the product			MO					
Vould you	buy the test produ	nct	11 /8/	MO					
	buy the test produ	uct for		116					
	ersonal use		-	VU					
or home or	buy your current r personal use	product		V06	7		1		
Vould you	switch to the test	product		1					
fless expe	ensive , if more en	(product		MC					
ould you	clean adequately i	f you had		- [1					
nly the tes				W					
ser Comm	ients	15	not	40	od.				
lanager Co	omments								

Date User			Owner / Manage		Interviewer		Product LD.		
		Re	· V K	· Fe.	For Zavast		Kyzeni cecano		
				-					
			Type of Clea						
Ge	neral Purpose	1	Brake Cleaning	One Only)	ine Degressing	10	adament of the s		
	Degreasing		The County	Lug	hue refressing	Carburetor & Fuel Inject System Cleaning			
Cur	reat Product		Veekly Usage No. Mech. Using Proc			Test F	Product Weekly Usage		
PARCE	L .	6-12	-126	1-3		6	-CANIS.		
RALL PL	1675 CLEAN				-				
	Question			U	ser's Respon	ise			
Did it clea	an sufficiently		DECREASING						
Did vou li	ke the delivery ra	te	BRAKE DUS	*	****				
	A STATE OF THE PARTY OF THE PAR		OK SOFFE	crail	17.00				
Did you li	ke the delivery pa	attern	OK , TAK	S.	742	1 13	. 1.507		
Did it dry	sufficiently						1 NEEDEN		
Did it adv	ersely effect subs	trates	- Jan 19	0.00	- were	CIME	J NEEFIELD		
(metals, pi	lastics, painted sur	NO		4		Santa and the sand			
Did the product have a smell			NO						
Did it hav	Did it have an objectionable odor		NO						
id it leav	id it leave an unacceptable residue		465.		-				
	Did it have too much foam		96S,						
Cleaning v	versus current pro Imost as good, as g	duct.	TECREBLE						
Did you u	se more volume ti	lon worr	VETRIBLE			-			
current cle		man your	46S-						
	longer to clean		465						
	ke the product		N/I						
	u buy the test prod	duct	NO	nav.					
Would vo	u buy the test proc	duct for	N						
home or p	ersonal use		NO						
	u buy your curren	t product	111						
for home o	or personal use	Ž.	ING						
Would you	u switch to the tes	t product			400-013-01				
if less exp	ensive, if more of	expensive)	NO						
Could you	clean adequately est product	if you had	NO						
Ser Com	ments SPOKC C44a	CAYER		1)0.57	ÉFF PF	Reus 1	SPAKES OK		
Manager (	Comments				1.		1981		

Date	User		Owner / Manage		Interviewer	Product LD		
hoper sec Mein (2)		1 6	General CesA		ON ZAVANTO			
			Type of Cle	aning Per	formed			
/				One Onl				
	Per Purpose Degreasing		Brake Cleaning		Ingine Degreasing	Carburetor & Fuel Inj System Cleaning		
Cur	ent Product	Current	Weekly Usage	No. Mect	. Using Product	Test Product Weekly Usa		
CHIKNO	WM	1-2 0	TEST FIRMOUT WEEK					
			CONTRACTOR OF THE PARTY OF THE			N CARCO		
	Question				User's Respon	se		
Did it clea	n sufficiently							
	- 1		No (co	EAN	Acres = 0	56.		
Did you li	ke the delivery rat	e	OK		1	<del>(1)</del>		
Did you lil	ke the delivery par	item						
	sufficiently	_	OK					
			CK		-			
metals -1	rsely effect subst	rates	1.00	-				
Did the	astics, painted sur oduct have a smell	races, etc)	NO					
			NO					
	an objectionable		NO	21/12				
	e an unacceptable	residue	NOT BEA	44 (1	va)			
	too much foam		465					
Cleaning v	ersus current prod	luct.						
(terrible, al	most as good, as go	od, better)	TERREBLE					
Did you us	e more volume th	an your	A CONTRACTOR OF THE PARTY OF TH	7.50				
Did it take			45.5					
Did way 17	longer to clean		465					
	te the product		NO					
would you	buy the test prod	uct	NO					
Would you	buy the test produ	uct for						
tome or pe	rsonal use		NO					
would you	buy your current	product						
Would were	r personal use	- 1	NO					
if less eve	switch to the test ensive, if more co	product	1112					
Could you	clean adequately i	(fron bad	NO					
only the tes	t product	a you nad	NO.					
Mer Comm	HAMTES TUPRES	Dra	NT FIATE	TFIE	PRODUCT	BUT WERE		

NICEN

Date User			CENS B wner/Manag	er	Interviewer		Product LD.		
11/04	KEN	Abres	forme	a	Box Zamos		ACRES ACRE		
			Type of Cle						
			(Circle	One (					
	General Purpose Degreasing	Br	e Cleaning Engine Degressing				System Cleaning		
C	urrent Product	Current W	eckly Usage	No.	Mech. Using Product	Test	Product Weekly Usage		
BICH	ich wasil		UTN5A	U.	#1224		3-cans		
	Question				User's Respo	nse			
Did it c	lean sufficiently				Vn2				
Did you	u like the delivery ra	ate			100				
Did you	u like the delivery p	attern			No				
Did it d	lry sufficiently		NO						
(metals	adversely effect subs s, plastics, painted st	irfaces, etc)	Rus	7-0	UNPRUTE	cre	SURFACE		
_	product have a sme			20		_			
_	have an objectionabl	_		14					
-	cave an unacceptabl			1/4					
	have too much foam			7	4)				
	ng versus current pro le, almost as good, as			74.	er BLE				
	u use more volume : t cleaner	than your	445						
Did it	take longer to clean		44.5 / DIDNI (1454N						
Did yo	ou like the product		20/						
	you buy the test pro		1		12)				
	you buy the test pro or personal use	oduct for		1	i.				
	l you buy your curre me or personal use	nt product		4	雪 ni				
Would	you switch to the to expensive, if more			n	i				
Could you clean adequately if you had only the test product			No.						
	Comments								
_				_					
		-							
Mana	ger Comments								